



December 2, 2010

To Our Valued Customers:

Due to increases in operational cost we are forced to adjust our rates for pick up and delivery.

We have not increased our tariff since 2008. During this time the industry has endured many increases in operational costs. We have reached a point that it is necessary to adjust our tariff accordingly.

The rates will be increased by 5% on all pickup and delivery.

This change will take effect on January 3rd, 2011

Your business is important to us and we appreciate your support

Regards,

Management